enGenius

empowering innovation

Corporate Capabilities

Incorporated: February 7, 1996
DUNS: 963770409
CAGE: 1J8T5

Who We Are

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- **An Experienced Prime Contractor**
  - Small Disadvantaged Business – Founded in 1996
  - 39 prime contracts to date (DoD & Civilian Federal)
  - ISO 9001:2015, ISO/IEC 20000-1, ISO 27001 - Certified
  - Top Secret Facility Clearance
  - DCAA Approved Accounting System
  - DFARS Compliant

- **Global Footprint**
  - Corporate Headquarters, Huntsville, AL
  - ~70 CONUS work locations in over 30 states
  - OCONUS work in Belgium, Germany, South Korea, and Italy

- **Industry Best Practices IT Delivery Model**
  - Project Management Institute (PMI) certified program managers (PMs)
  - Information Technology Infrastructure Library (ITIL) trained employees

NAICS Codes

- **541512**
- 611430
- 541618
- 541513
- 518210
- 541990
- 541611
- 541511
- 541330
- 541519
- 811212

Prime Contract Vehicles

USSOCOM SOF Core Services Support

SeaPort-NxG

GSA Schedule 70

GSA Professional Services Schedule (PSS) MAS Schedule

USDA Shared Services Lines of Business Solutions (SSLoBS)

Global Presence

OCONUS LOCATIONS

Germany		S. Korea	Italy
Baumholder	Stuttgart	Camp Carroll	Viceenze
Graenwoehr	Vilseck	Camp Casey	
Illeshiem	Wiesbaden	Camp Henry	
Kaiserslautrn		Camp Hovey	
		Camp Humphreys	

enGenius Headquarters
enGenius Personnel Onsite
enGenius Subcontractor Personnel Onsite

Corporate Headquarters Huntsville, AL

~70 CONUS locations

Current work in over 30 states

OCONUS work in Belgium, Germany, South Korea, and Italy

Prime & Subcontractor Personnel onsite

Principled Leadership

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OUR MISSION

To transform complex technology into simple, effective business solutions.
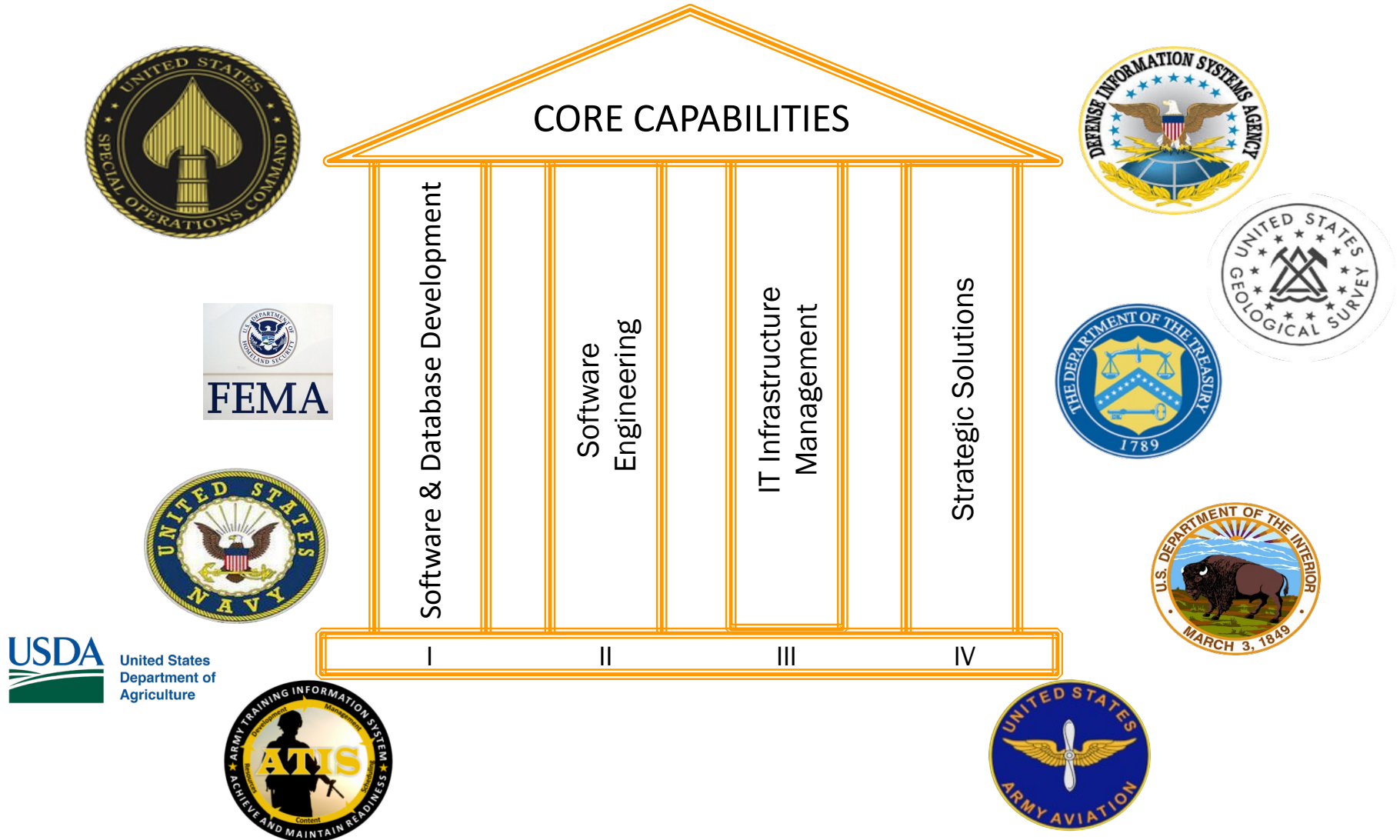
OUR VISION

To deliver superior services through empowerment, innovation, quality, and commitment

CORE VALUES: THE "STAR" PRINCIPLES:

(S)elf-Discipline, (T)eamwork, (A)ttitude, (R)espect

Our Four Pillars of Expertise

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CORE CAPABILITIES

I	II	III	IV
Software & Database Development	Software Engineering	IT Infrastructure Management	Strategic Solutions

PILLAR I:
SOFTWARE & DATABASE DEVELOPMENT

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- Requirements Analysis
- Design & Develop

- Test & Debug
- Install/Troubleshoot

- O & M
- Interoperability

- Deployment Troubleshooting
- Source Code Management

Defense Information Systems Agency (DISA), Approved Products Certification Office (APCO) & Infrastructure Executive (IE) Directorate Support
Prime / Contract: HC102818F1471 (ASB1) / PoP: 9/2018 - 9/2023 / $32.1M
enGenius is providing technical services to the APCO in support of the DoDIN Approved Products List (APL) process to develop, operate, and maintain the APL Integrated Tracking System (APLITS) web-based application that is used to track, update, archive, and display APL information; developing, testing, and deploying enhancements for interoperability/information assurance, via security patch updates, bug fixes, change requests, and capability/feature expansions.

Internal Revenue Services (IRS), Information Technology Wide Support Services (ITWSS)
Prime / Contract: 2032H5-18-F-01239 / PoP: 9/2018 -12/2019 / $8.3M
enGenius is providing IT services within multiple functional areas. We provide Database (DB) Services, Data Management Support, & ORACLE Support: ORACLE Real Application (RAC) and replication support requiring use of Oracle-Solaris/Linux-RAC/Non RAC, GoldenGate, GreenPlum, DataGuard, and DR backup/recover strategy; install/upgrade/tune/maintain Oracle 11g /12c on multiple environments (Solaris, Linux x86, and zLinux); operate/maintain DB servers; troubleshoot Linux issues, data configuration, installations, tuning, testing, backup, security, knowledge transfer/training, install/configure/maintain Oracle DB environments.

U.S. Geological Survey (USGS), Science Collaboration & Application Services (SCAS)
Sub / Contract: GNS512012 / PoP: 5/2012-4/2016 / $7.6M
In addition to the administration and maintenance of existing databases, enGenius planned, designed, developed, implemented, and administered new database and user interface systems for acquisition, storage, and retrieval of data, which also required support monitoring, maintenance, data backup and recovery. enGenius also analyzed/troubleshot network/communications, develop schemas, recommended file organization/indexing methods/security procedures, employed database integration standards, and architecture.

USDA National Finance Center (NFC) Data Center Line of Business (ITSDLoB), Database & Mainframe System Engineering Support
Prime / Contract: 123144-19-F-0611 / PoP: 9/2019 – 1/2023 / $2.8M
enGenius is coordinating operations and maintenance (O&M) on the Integrated Data Management System's (IDMS), approximately 126 administrative application databases, 156 data dictionaries, and providing reporting software for legacy mainframe applications on roughly 10 SAS Data Marts. We are tracking and resolving run-time database errors using a ticketing system and process, monitoring database performance, and making system performance improvement recommendations that will continuously optimize environments and applications high-system availability to its users.

PILLAR II:
SOFTWARE ENGINEERING

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- **Compatibility**
- **Migration**
- **Upgrade/Modernization**
- **Knowledge Management**
- **Test/Certification**
- **IM/CM/DM Support**
- **Data Mine/Warehouse**
- **Web Development/SharePoint**

U.S. Geological Survey (USGS), Science Collaboration & Application Services (SCAS)
Sub / Contract: GNS512012 / PoP: 5/2012-4/2016 / $7.6M
enGenius designed, built, and managed web sites, web applications, portals, portlets, interfaces registries, portal technologies, and other COTS applications, as well as recommended equipment procurement, removal, and modification of network devices. Web services and applications were engineered for information search and retrieval capability from external sources. We coordinated the development of system design activities and configuration management, performed technical reviews of systems designs, and participated in acceptance testing processes.

U.S. Special Ops Command (USSOCOM), Knowledge Management (KM) Operations
Sub / Contract: H92222-17-F-0192 / PoP: 9/2017-8/2020 / $4.2M
In relation to software engineering, enGenius provides knowledge management tasks to analyze requirements, design, code, test, debug, and document custom framework-based front-end script and markup language. We are also providing design services (collaborative tools, Sharepoint user-group meetings, and graphics products), document management services such as HP Enterprise (HPE) Records Manager (RM), and analysis services, such as flowcharting, data modeling, structured query language, project management during lifecycles, change control management and relational structures.

U.S. Army Aeromedical Electronic Resource Office (AEROMED), U.S. Army Aeromedical Activity
Prime / Contract: W9124G-10-F-0301 / Pop: 10/2010- 3/2016 / $3.1M
enGenius designed, developed, and implemented a multi-tier enterprise-level Web-based architecture, conducted in-house beta and acceptance testing, and recommended enhancements to existing/future systems for the image archive system. We also designed and adjusted AERO/PPE systems in conjunction with DoD policies to accommodate external network connectivity for worldwide remote users.

USDA National Finance Center (NFC) Data Center Line of Business (ITSDLoB), Database & Mainframe System Engineering Support
Prime / Contract: 123144-19-F-0611 / PoP: 9/2019 – 1/2023 / $2.8M
We are providing expert architecture technical direction and enhancement recommendations to improve legacy environment infrastructure, as related to NFC applications, and reducing potential production issues. Software upgrade planning, testing, implementation, system recovery and restore, as well as infrastructure patching cycles, configuration, root cause analysis, upgrades, and migrations, are also crucial requirements, together with evaluating system impacts, and developing mitigation plans.

PILLAR III:
IT INFRASTRUCTURE MANAGEMENT

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- System Engineering/Analysis
- System Integration
- Cybersecurity/Certification
- System Administration
- Network Design / Security
- Client/Server Development
- IT O&M Support
- Interoperability/IA
- Training/Help Desk
- Inventory/Asset Management

Army, Army Training Information System (ATIS) Digital Training Facility Management (DTFM)
Prime / Contract: W911S0-18-F-0050 / PoP: 6/2018 – 6/2023 / $19.8M
enGenius provides support to 77 training facility sites that use an underlying infrastructure to deliver standardized training to Soldiers and other learners. It also provides the Army with a fully automated, seamless, and web-accessible training network. In addition to planning, controlling, and managing program operations and all associated risks, enGenius monitors and maintains operational assets/equipment inventory, controls security, and provides user training.

Internal Revenue Services (IRS), Information Technology Wide Support Services (ITWSS)
Prime / Contract: 2032H5-18-F-01239 / PoP: 9/2018 -12/2019 / $8.3M
enGenius is providing operating system and application integration, designing and monitoring technology architecture, as well as sustaining infrastructure (SI) support of IT investments/assets. Additional services: User Network Services, Enterprise Service Desk, and Enterprise Field Operations, each requiring - installation, configuration, upgrades, troubleshooting components – often remotely. Baselining, encrypting, and shipping of IT assets to IRS sites and the update of inventory are also provided, in addition to resolving enterprise-level service desk trouble tickets, cradle to grave technology refreshment management, deskside technical support of manual and automated IRS hardware (HW) and software (SW) installation, and configuration.

U.S. Geological Survey (USGS), Science Collaboration & Application Services (SCAS)
Sub / Contract: GNS512012 / PoP: 5/2012-4/2016 / $7.6M
System administration, performing assessments, gap analysis, and providing system security services and protocols were vital to this area, as was the establishment of network services and providing recommended strategies to improve integrated information systems. enGenius provided Help Desk support by processing user registrations/employee clearance information, managing user profiles, management of security, and related IT tickets (Remedy), as well as introduced tools and methodologies that, in turn, determined training needs.

Dept of Interior (DOI), Office of Chief Information Officer (OCIO)
Sub / Contract: GS-35F-0439Y, PES / PoP: 9/2016-8/2021/ $221K
As part of DOI's IT Transformation to consolidated IT Service Delivery organization to support its ~80,000 end users, this contract is intended to protect DOI's information systems from constantly evolving cyber threats. enGenius developed, implemented, and enhanced security controls for network security hardware and software processes and responded to security incidents and vulnerabilities. We operated/maintained identity credentials and access management (ICAM) systems and other technologies to handle responses to contingencies/incidents, managed audit information/operation security, monitored IT systems, and developed/maintained user documentation.

- **Business Process / Analysis / Strategy**
- **SATCOM Strategy**

- **Risk Management**
- **Enterprise Life Cycle (ELC)**

- **Financial Planning**
- **Program Management**

Defense Information Systems Agency (DISA), Approved Products Certification Office (APCO) & Infrastructure Executive (IE) Directorate Support
Prime / Contract: HC102818F1471 (ASB1) / PoP: 9/2018 - 9/2023 / $32.1M

enGenius is providing administrative management of vendor-funding packages through financial/contracting processes, financial assessments, resource projections, and budget estimates. Additional solutions are being provided for IT strategy for architecture, infrastructure, and technical direction to ensure designs match current/future requirements, as well as SATCOM service strategy.

Internal Revenue Services (IRS), Information Technology Wide Support Services (ITWSS)
Prime / Contract: 2032H5-18-F-01239 / PoP: 9/2018 -12/2019 / $8.3M

Prepare Investment Strategy Mapping Model, including the development of an accepted refresh budget, an obsolescence budget, and a financial roadmap for management of identified asset backlogs. Incorporation and application of the Infrastructure Strategy to the asset categories. enGenius Implements the CM Processes and Procedures in a manner consistent with the CM Plan and the strategy, policy, and procedures provided by the IRS Information Technology organization and the Enterprise Life Cycle (ELC).

USDA National Finance Center (NFC) Data Center Line of Business (ITSDLoB), Database & Mainframe System Engineering Support
Prime / Contract: 123144-19-F-0611 / PoP: 9/2019 – 1/2023 / $2.8M

enGenius is providing strategic evaluations to recommend, integrate, and implement new industry-standard system architectures, tools, techniques, and related design artifacts, as well as providing support system performance indicators.

Dept of Homeland Security (DHS), FEMA Readiness & Operations
Sub / Contract: HSFE20-16-A-0202 IEM-20141-003 / PoP: 8/2016-8/2021 / $2.7M

enGenius provides emergency management readiness and operations support services for deliberate and adaptive planning and technical assistance for various emergency management programs and initiatives. This work includes research, analytical, logistical, and other planning and exercise support, as well as the development of plans for non-geographic/non-scenario-specific hazards to address specific response operations beyond all-hazards plans. We are designing, developing, conducting, and evaluating strategic drills, seminars, workshops, table-top, functional/full-scale exercises, as well as assisting with support data capability analysis and other planning capability improvement efforts. These deliverables support the headquarters Planning Division's data analysis for deliberate/crisis action planning.

Customers

CPARS – Customer Comments

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"enGenius has managed the schedule very well by delivering all contract deliverables in a timely manner, completing them within, and often in advance of, assigned contract schedule deadlines."

"The enGenius team operates as a seamless, one-badge entity. enGenius does a very good job managing its subcontractors and integrating the workforce into a single, effective unit. The enGenius team has effective communications - from the onsite team all the way to senior enGenius leadership."

"The onsite enGenius team demonstrates positive, effective working relationships with their direct reports and stakeholders, as well as all government and other contractor staff they interact with to complete their tasks. This involves a wide range of DISA stakeholders across the DoD community."

"Highly effective contractor communications resulted in increased government efficiency and responsiveness to important and fast-moving changes required on a regular basis."

"Accomplishments resulted in an overall benefit to the government of greater efficiencies in multiple areas and cost savings due to improved communications and coordination of actions."

"I was totally impressed with her GO TO and GET IT DONE approach. That made the team feel totally confident with concentrating on the task at hand and that was total training of Soldiers."

"The DTFM Contract has two key personnel; one is a backup to the other. If management needs to be contacted, they are available 100% of the time. This makes for resolving issues swiftly. enGenius deployed creative measures and met the challenge of maintaining continuous operation of service at each location."

"During the performance period, Team enGenius did an exceptional job supporting the IE and SE Directorates. The professionals supporting this effort have consistently delivered products and services of excellent quality to the Agency.

Contact Us

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